Dementia

Symptoms:

Memory loss Disorientation to time and place Difficulties with 'activities of daily living' Problems with speech and understanding Impaired judgement Behaviour/mood changes Loss of interest and initiative Disturbed sleep Agitation and restlessness Confusion Delusions /Hallucinations

Types

Alzheimer's Vascular Dementia Lewy Body Dementia Frontal temporal Dementia (There are over 100 different types)

Communication

Communication is how we express ourselves. Losing the ability to communicate can have devastating effects on a person's well-being, on their relationships, on their ability to access services, on their ability to control aspects of their life and on the level of independence achieved, ultimately affecting the individuals quality of life.

Non-verbal interaction is often the most important communication channel for people with dementia.

Always assume that a person with dementia understands, at some level, any comments made in their presence.

What can affect communication?

- General Health
- Memory loss
- Noise
- Your approach

Communication DO's

- Gain the persons attention by using their name, establish eye contact
- Identify yourself and say you're here to help
- Speak slowly and clearly
- Keep questions simple and to the point
- Give the person time to respond, repeat the question and rephrase if not understood

Communication Don'ts

- Argue with the person
- Use long complicated words/sentences
- Ignore the person
- Finish peoples sentences
- Become upset if the person repeats themselves

Useful Websites

- Public Health England. Prevalence of Dementia in Population Groups
 <u>https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/</u>
 <u>465274/De</u>
- Prime Minister's challenge on dementia 2020
 <u>https://www.gov.uk/government/publications/prime-ministers-challenge-on-dementia-2020</u>
- Alzheimer's Society, Dementia 2014 report statistics <u>https://www.alzheimers.org.uk/statistics</u>
- Alzheimer's Research UK
 <u>http://www.alzheimersresearchuk.org/</u>
- The Kings Fund Dementia Friendly Physical Environments Checklists <u>https://www.kingsfund.org.uk/publications/hospital-activity-funding-</u> <u>changes?gclid=CJ6cv7q479ICFcYp0wodwa4N3Q</u>
- Dementia Care Matters
 <u>http://www.dementiacarematters.com/assets/files/ChecklistMandL.pdf</u>
- Stirling University
 <u>http://dementia.stir.ac.uk/design</u>
- National Museums Liverpool
 <u>http://www.liverpoolmuseums.org.uk/learning/projects/house-of-memories/</u>
- Tunbridge Wells Museum & Art Gallery https://www.museumsassociation.org/download?id=1150803
- Museum Association
 <u>https://www.museumsassociation.org/museums-change-lives/15012015-</u>
 <u>museums-change-lives-case-study-dementia</u>

Maggie Woodhouse Dementia Practitioner/Trainer West Suffolk Hospital Tel: 07901 698 129 Twitter: @maggiewoodhouse

Monday 27th March 2017